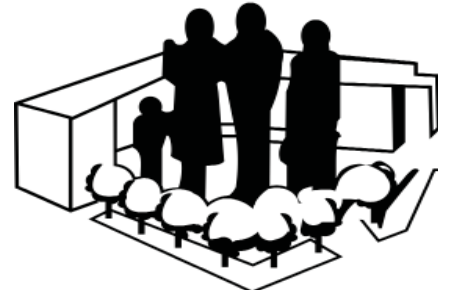


# HUMAN SERVICES CENTER CORPORATION



## 2015 ANNUAL REPORT

# MISSION

*The Human Services Center Corporation improves the quality of life for children, adults, and families in the Mon Valley area.*

## 2016 BOARD OF DIRECTORS

*Dave Priselac, President  
Lynn Tatala, Vice-President  
Aerion Abney, Treasurer  
Jo DeBolt, Secretary  
Chrystal Alexander  
James Anderson  
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Beth Lackner  
Dr. Charlene Newkirk  
Darla Poole  
Ellen Skakalski  
Michelle Smith  
Damion Wilson*



## CURRENT HSCC STAFF

*Dave Coplan, Executive Director  
Leah O'Reilly, Youth Programs Director  
Arwen Davis, Operations and Special Projects Director  
Denise Daugherty, Family Development Specialist  
Mallory Clark, Youth Programs Assistant Director  
Jessica Merchant, Youth Development Associate  
Vanessa Dunn, Youth Development Associate  
Andrew Yelanich, Youth Development Associate  
Luke Zappa, Youth Development Associate  
Claire Tomko, Community Outreach & Office Manager  
Bob Mitnik, Building Superintendent  
Debbie Davenport, Building Assistant  
Tyrone Johnson, Building Assistant*

### *Student Interns*

*Darrah Bird, Eitan Corenblum,  
Kelly Didomenico, Vicki Fetterman, Alyssa Nix*

### *Urban League Mature Workers*

*Ursula Campbell-Escalante, Judy Meyers, Kathy Simon*

### *Ongoing Volunteers*

*Joan Polesnak and Rose Smeltzer*

## TABLE OF CONTENTS

Mission .....	2	Mon Valley Providers Council.....	6
Board of Directors.....	2	Partnerships .....	7
Staff .....	2	Economic Impact.....	8
Tradition of Success .....	3	Facilities.....	8
McKeesport Collaborative .....	4	Advocacy .....	8
Emerging Leaders Program .....	4	Tenants .....	9
Youth LIFE After-School Program .....	5	Communities Served .....	9
KOOL Summer Program .....	5	Supporters.....	10
Volunteer Income Tax Assistance.....	6	How You Can Help .....	10
		Contact Information .....	10

# TRADITION OF SUCCESS



**99%**

of Emerging Leaders Program participants earned a high school diploma



**\$630,000+**

in refunds returned to the Mon Valley through the Volunteer Income Tax Assistance Program



**90%**

of KOOL Summer Program participants improved in reading or math\*



**26**

women served in the McKeesport Collaborative Program



**150**

job-seekers served at the annual Mon Valley Providers Council event, How to Get a Job and Keep It



**73%**

of Youth LIFE After-School Program participants improved in reading or math\*

*\*with sufficient Study Island data*

# MCKEESPORT COLLABORATIVE

McKeesport Collaborative is dedicated to providing, developing, and improving services for women affected by substance abuse and mental health concerns who are working towards achieving self-sufficiency through employment and/or education. The Collaborative provides a continuum of care which includes referral for substance abuse and mental health treatment, family support and child development programs, self sufficiency and housing.

**100%**

of current participants have engaged in employment or training activities



**12** youth served



With the generous support of the McKeesport Hospital Foundation, Project H.E.A.R.T. offered the opportunity for 12 youth ages 13-18 to participate in an 8-week intensive program focused on HIV/AIDS Awareness and Job Readiness. Each youth completed a community awareness project that is displayed at awareness events for the HIV/AIDS Working Group of the Collaborative, and received a stipend upon completion of the program.

# EMERGING LEADERS PROGRAM



**95%**

of graduated seniors entered post-secondary education, the military, and/or the workforce

Emerging Leaders Program (ELP) is a workforce development and college readiness program that has been expanding our reach and currently serves 130 low-income high school seniors, making us the largest in-school provider in Allegheny County. ELP is implemented at East Allegheny, McKeesport Area, West Mifflin Area, and Woodland Hills High Schools. We provide a unique program model implementing ELP sessions during the school day while providing intensive case management outside of the classroom setting to ensure students receive the necessary assistance needed to reach their pre and post high school goals.

# YOUTH LIFE AFTER-SCHOOL PROGRAM

Youth Learning In A Fun Environment (Youth LIFE) After-School Program is an after-school academic and social enrichment program that serves 100 low-income youth in first through fifth grades residing in mostly the Woodland Hills School District. The staff assist the children with homework assignments and help them with achieving age-appropriate literacy and math skills by utilizing Study Island, an on-line nationally recognized performance enhancing curriculum for math and reading. In addition, the students participate in social-emotional lessons and activities as well physical recreation.



**71%**

71% of Youth LIFE participants with sufficient Study Island data improved in math

# KOOL SUMMER PROGRAM

**77%**

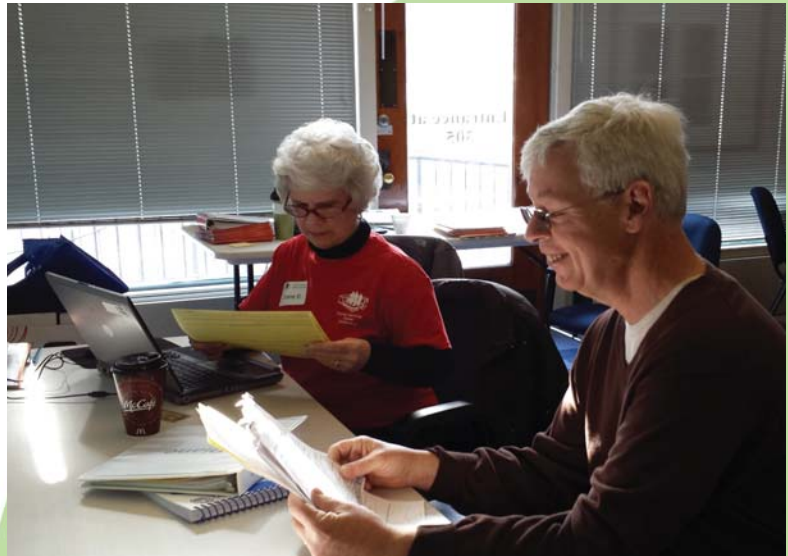
of KOOL students with sufficient Study Island data improved in math



Kids Outgoing, Outdoing and Learning (KOOL) Summer Program is a summer academic enrichment program for 150 youth going into first through fifth grade that offers academic support in the areas of math and reading and cultural field trips, along with constructive summer activities and crafts for students. The Program offers a learning environment that stimulates interest and participation from the students by allowing them to refresh and expand math, reading, and social skills in a classroom environment.

# VOLUNTEER INCOME TAX ASSISTANCE

The Volunteer Income Tax Assistance (VITA) Program is a free tax preparation service that assists individuals and families with low-income through IRS trained and certified volunteers. The HSCC's VITA site partners with the United Way's Money In Your Pocket Coalition and had a full-scale site in Turtle Creek, as well as two-day tax clinics in Duquesne, Homestead, and McKeesport. During the 2015 tax season, eleven volunteers completed over 1,200 hours of service, preparing 590 federal tax returns, and returning over \$630,000 to the Mon Valley in refunds.



**590**

federal tax returns prepared in Turtle Creek, Duquesne, Homestead, and McKeesport

# MON VALLEY PROVIDERS COUNCIL

**70**

people were educated on poverty during a Poverty Simulation with the Allegheny School Counselors Association



The Mon Valley Providers Council (MVPC) is an alliance of human service and related organizations and serves as a formal network for information and resource exchange among human service providers in the Mon Valley through Working Groups which address crucial issues in the Mon Valley in the areas of Employment and Training, Health, Housing, and Youth.

Continuing a convening partnership with the Department of Human Services Office of Community Services, the MVPC Working Group on Youth provided poverty simulations allowing participants to briefly assume the roles of community agencies and different families facing poverty in order to sensitize participants to the realities faced by individuals with low-income.

# PARTNERSHIPS

## 2015 Major Volunteer Groups

Duquesne Light  
Highmark  
Mon Valley Providers Council members  
Pajama Project  
Pantry Network of Eastern Suburbs volunteers  
Pitt Football Team  
Pittsburgh Corning  
South University  
United Way



# 2,500

Volunteer Hours



## Keys to Positive Change

- 320 people attended 3 community resource fairs --
- 2 fairs were conducted in partnership with and hosted at CCAC South --
- Dozens of individuals received assistance and services from Mon Valley Providers Council and McKeesport Collaborative events, such as the annual HIV/AIDS Walk, How to Get a Job and Keep It, and World AIDS Day --
- 140 people from dozens of communities received flu shots in partnership with the McKeesport Hospital Foundation, SHIP, FLEET, and Eastern Area Prehospital Services --
- 555 completed the annual Center Visitor Survey with 64% earning an annual income of less than \$15,000 and 95% of respondents indicating they are satisfied with the services offered at the Center --
- Approximately 230 families a month received free supplemental groceries from a partnership with the Pantry Network of Eastern Suburbs --
- Hundreds of individuals and families received funds for housing, financial counseling, and public assistance enrollment through the Urban League of Greater Pittsburgh's Housing Assistance Program, NeighborWorks, Senator Brewster's staff, and YWCA Greater Pittsburgh --
- Hundreds of individuals met at the Center for support and community groups such as Alcoholics Anonymous, Overeaters Anonymous, Parents of Murdered Children, Turtle Creek Development Corporation, and Turtle Creek Historical Society --
- In conjunction with Eastern Area Adult Services and CCAC, dozens of seniors attended free computer courses --

# ECONOMIC IMPACT

In 2015, HSCC was selected by The Forbes Funds and its partner funders as one of 10 agencies to participate in an economic impact study to demonstrate that in addition to all of the social services provided, the HSCC additionally supports jobs and the economy.

The economic benefit attributed to direct operational spending and indirect affiliates was \$1,824,894 which supported 39 jobs in the economy.

## *Detailed Economic Impact Findings*

<b>Economic Impact of Human Services Center Corporation, 2014</b>				
<b>Impact Type</b>	<b>Jobs Supported</b>	<b>Labor Income</b>	<b>GDP</b>	<b>Output</b>
Direct Effect	33	\$959,823	\$981,679	\$1,086,149
Indirect Effect	1	\$34,895	\$55,115	\$86,070
Induced Effect	5	\$247,824	\$413,204	\$646,768
<b>Grand Total Effect</b>	<b>39</b>	<b>\$1,242,542</b>	<b>\$1,449,998</b>	<b>\$1,818,987</b>

*Table 1 – Economic Impact of Human Services Center Corporation, 2014*

# FACILITIES



**750**

people a day visit the Center facilities, on average

The HSCC is home to two large facilities that serve its programmatic and strategic needs. 2015 saw incredible growth, including both a banner year with full tenant occupancy and a new partnership with Auberle's Maintenance Apprenticeship Program in its Employment Institute.

# ADVOCACY

The HSCC has a policy and plan through which it engages in advocacy through connections to its service area's elected officials, regulators in government, coalitions, and voter engagement efforts.

**64%**

of the HSCC's consumers are registered to vote





# CENTER TENANTS

## HSCC I - 519 Penn Avenue First Floor

### **Braddock Carnegie Library Extension**

A mini-library providing books, videos, and other services. 412-829-7112

### **Eastern Area Adult Services**

Support services to the over 60 population: noon meal, transportation, recreation, socialization. 412-824-6880

### **Greater Pittsburgh Literacy Council**

Provides English as a Second Language (ESL) and Adult Basic Learning GED tutoring services. 412-969-8486

### **Learn "N" Play Development Center**

Provides childcare services for infants (6 weeks) to 12 year olds. 412-829-0240

## Second Floor

### **Adagio Health Nutrition Services**

Provides individual nutrition counseling and Power Up nutrition education to area schools. 724-224-1530

### **Allegheny Co. Health Dept. - W.I.C. Program**

Supplemental nutrition program for women, infants, and children. 412-823-1333

### **TCV Adult Outpatient Services**

Emergency help; crisis intervention; counseling. 412-824-8510

### **TCV Psychiatric and Social Rehabilitation**

Rehabilitation coaches; classes; socialization. 412-461-4100

### **TCV Children, Adolescents, and Families**

Emergency help; crisis intervention; counseling. 412-349-0632

## Third Floor

### **AIU - Community School East**

Alternative educational program for disruptive youth, grades 7-12. 412-464-4043

## HSCC II - 413 Penn Avenue

### **Human Services Center Corporation**

Facility management and coordination of the Westinghouse Valley Human Services Center, Mon Valley Providers Council, Youth Programs (Youth LIFE, ELP, and KOOL), McKeesport Collaborative, and Community Outreach Services. 412-829-7112

### **Pantry Network of Eastern Suburbs**

Westinghouse Valley Food Pantry and pantry referral in the east suburban communities. 24-hour hotline: 412-824-0006

# COMMUNITIES SERVED

## 37 Mon Valley Communities

Braddock

Braddock Hills

Chalfant

Clairton

Dravosburg

Duquesne

East McKeesport

East Pittsburgh

Elizabeth Borough

Elizabeth Township

Forest Hills

Forward

Glassport

Homestead

Jefferson Hills

Liberty

Lincoln

McKeesport

Monroeville

Munhall

North Braddock

North Versailles

Pitcairn

Port Vue

Rankin

South Versailles

Swissvale

Turtle Creek

Versailles

Wall

West Elizabeth

West Homestead

West Mifflin

Whitaker

White Oak

Wilkins

Wilmerding

# HSCC THANKS ITS SUPPORTERS

We gratefully acknowledge the following for their generosity and support of the Human Services Center in 2015. Contributors to the MVPC Annual Fund Drive and individuals who gave through the United Way's Contributor Choice program are recognized in the January edition of The Communicator, which is available on our website at [www.hsc-mvpc.org](http://www.hsc-mvpc.org) or upon request.

## Operations and Special Projects

Allegheny County Dept. of Human Services  
BNY Mellon Foundation of SW Pennsylvania  
Citizens Bank  
DSF Charitable Foundation  
Duquesne Light  
Eden Hall Foundation  
G.C. Murphy Foundation  
Grable Foundation  
The Heinz Endowments  
Highmark Blue Cross/Blue Shield  
Hillman Foundation  
Kennywood  
Local Emergency & Shelter Board - FEMA  
Massey Charitable Trust

McKeesport Hospital Foundation (SHIP)  
Mellon Bank N.A.  
Howard and Nell E. Miller Foundation  
PA Dept. of Economic Development  
Peoples Natural Gas  
PNC  
PPG Industries  
Steel Dynamics  
The Techs, a Division of Steel Dynamics  
Three Rivers Workforce Investment Board  
United Way of Allegheny County  
UPMC Health Plan  
Westinghouse Electric Company

## HOW YOU CAN HELP

A question we are often asked is, "How can I help the Center?" There are many ways to assist the work of the Human Services Center, but the primary ways to get involved are volunteering, donating, and providing corporate support.

For more information for how to assist the HSCC, please visit our website at [hsc-mvpc.org](http://hsc-mvpc.org), or call us at 412-829-7112. Questions can be directed to Dave Coplan at [dcoplan@hsc-mvpc.org](mailto:dcoplan@hsc-mvpc.org).

## Human Services Center Corporation

**HSCC I – 519 Penn Avenue | HSCC II – 413 Penn Avenue**  
**Turtle Creek, PA 15145**  
**Phone: 412-829-7112 | Fax: 412-829-4363**  
**Website: [www.hsc-mvpc.org](http://www.hsc-mvpc.org)**

*A copy of the official registration and financial information of the Human Service Center Corp. can be obtained from the PA Department of State by calling 1-800-732-0999. Registration does not imply endorsement.*